

Jen Fernquist

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Education

- 2010 **MSc**, *Computer Science*, University of British Columbia (UBC).
 - Human-Computer Interaction
- 2007 **BSc (Honours)**, *Computing Science*, Simon Fraser University (SFU).
 - Computing Science Major, Mathematics Minor
 - Certificate of Liberal Arts

Experience

- 8/2011–now **User Experience Researcher**, *Google Inc.*
 - Lead, design & execute user research for Android Wear, Google's wearables platform. Coordinate demanding incoming research requests plus UER-driven formative research.
 - Software: conducting research for Wear's system UI, out-of-box experience, apps & gestures, directly impacting each
 - Hardware: performed iterative, multi-stage research that continues to drive the direction of new watch hardware design
 - Strategic & formative research, including large-scale dogfooding & field studies, that helps inform product direction
 - Led user research for material design across Google, coordinating UXers & cross-company research
 - On the Search team, designed & conducted user research for personal search & "my" queries such as [my flights]
- 1/2011–4/2011 **Research Intern**, *Autodesk Research*.
 - Worked in the User Interface group, implemented & tested an extension to Sketchbook that taught users how to draw & use the application
 - Work published at UIST 2011
- 2008–2010 **Research Assistant**, *Imager Lab*, UBC.
 - Designed & implemented a multi-touch tabletop application in C# for Landscape Architects to conduct co-located, collaborative sustainable urban planning
 - Conducted user observation session, gathered system requirements, & executed an iterative, user-centered development process
 - Planned & carried out formal user study comparing single- & multi-touch versions of the neighbourhood design system
 - Conducted data analysis with SPSS to measure the effect of number of touch inputs on collaboration & output quality

- Designed & developed educational game for a SMART Table; winning contest entry
- 2008 **Student**, *Physical Interfaces Graduate HCI Course*, UBC.
 - Co-designed 6 groups of 6 melodic haptic icons for a Nokia 770T
 - Conducted initial user study with 7 participants to test icon 'groupability'
 - Analysed results, modified groupings accordingly & conducted second user study
- 2007 **Research Assistant**, *Medical Imaging Lab*, SFU.
 - Developed a radiology application in C++ to scroll through MRI stacks with 200+ images
 - Carried out a formal user study with 9 radiologists from UBC to compare 3 interaction techniques, including 1 novel technique
 - Analyzed test data for quantitative & qualitative results
- 2007–2008 **Software Engineer**, *MacDonald Dettwiler & Associates*.
 - Implemented new/updated requirements in C++ for aircraft procedure design software for the United States Air Force
 - Calculated & developed geometry for aircraft dead-reckoning procedures
 - Created/edited/reviewed test documents & conducted software testing
 - Initiated application builds & maintained the build script in Perl

Research Skills

Lab studies, cog walks, survey design, heuristic evaluation, field research, interviews, affinity diagramming, card sorts, RITE, lit reviews, SPSS

Publications

- 2013 **Jennifer Fernquist, Ed H Chi**, *Perception and understanding of social annotations in web search*, WWW, 2013.
- 2011 **Jennifer Fernquist, Tovi Grossman, George Fitzmaurice**, *Sketch-sketch revolution: an engaging tutorial system for guided sketching and application learning*, UIST, 2011.

Jennifer Fernquist, Garth Shoemaker, Kellogg S Booth, *"Oh Snap"-Helping Users Align Digital Objects on Touch Interfaces*, INTERACT, 2011.
- 2010 **Jennifer Fernquist**, *A Collaborative Planning Support System for a Multi-Touch Tabletop: The Effect of Number of Touch Inputs on Collaboration and Output Quality*, Thesis for MSc, University of British Columbia, 2010.
- 2009 **Bradley A. Swerdfeger, Jennifer Fernquist, Thomas W. Hazelton and Karon E. MacLean**, *Exploring Melodic Variance in Rhythmic Haptic Stimulus Design*, Graphics Interface, 2009.
- 2008 **M. Stella Atkins, Jennifer Fernquist, Arthur E. Kirkpatrick, Bruce B. Forster**, *Evaluating User Interactions for Stack Mode Viewing*, Society for Imaging Informatics in Medicine Proceedings, Journal of Digital Imaging, 2008.

Awards

- 2010 **CompSust10 Doctoral Consortium selected participant, \$939USD.**
- 2010 **CRA-W Grad Cohort Workshop selected participant, \$1000USD.**
- 2009 **1st place, ITS SMART Table Application Design Contest, \$8000USD.**
- 2009–2010 **University Graduate Fellowship, \$17000CAD.**
- 2009 **CRA-W Grad Cohort Workshop selected participant, \$1200USD.**
- 2007 **Jade Project: Canadian Distributed Mentorship Project Award, \$3500CAD.**
- 2007 **NSERC Undergraduate Student Research Award, \$4500CAD.**
- 2006 **NSERC Undergraduate Student Research Award, \$4500CAD.**
- 2006 **IEEE Bursary for Pre-College Recruitment, \$1500USD.**
- 2006 **Grace Hopper Conference Full Scholarship, \$1500USD.**
- 2006 **Canadian Federation of University Women Vancouver Award, \$1000CAD.**
- 2006 **Mark & Nancy Brooks Computing Science Innovation Award, \$800CAD.**
- 2004 **Computing Science Student Society Award, \$2000CAD.**